Visitor information

Access
All entry points have universal access. Six public lifts are available.

Cloakroom
Available at the information desk. Storage is not available for large or bulky items.

Equipment
Wheelchairs and walking aids are available from the information desk.

First aid
Ask a staff member for assistance.

Food & drink
Not allowed inside exhibitions. A café is located on the ground level.

Information desk
General and ticketing information. Located at the main entry.

Lost & found
Located at the information desk.

Photography & filming
Allowed unless otherwise stated. Flash photography is not permitted. Photography and filming for commercial purposes must have written approval from the Museum.

Restrooms & quiet spaces
Gender neutral, female, male and universal access toilets are located on each level.

Baby changing facilities are available in each universal access restroom.
Lounge seating is available outside all exhibitions. The Old Gaol Hub also has small rooms with soft seating.

Wi-Fi
Public Wi-Fi is available.